



Visitor Information

2026

- Mayflower Marina, Richmond Walk Plymouth, Devon, PL1 4LS
- 01752 556633 (08:00-17:30)
- 07840 116853 (17:30-08:00)
- info@mayflowermarina.co.uk
- www.mayflowermarina.co.uk

Visitor Berthing Rates

Daily	£5.00 / metre
7 nights for the price of 5	£25.00 / metre
Monthly	£80.00 / metre
30 days flexible berthing <small>(pay for 30 nights in advance and use them as required up to 31st March 2027 - please enquire at marina office)</small>	£90.00 / metre

- Visitor fees are due in advance.
- Rates include VAT @ 20%, WiFi and parking for one car.
- Multihulls LOA x 1.25
- Electricity is included in the Daily and 7 night rates, but not in either the Monthly or Flexible Berthing rates. Electricity £10/day or metered (please ask in office).
- Please note that all berthing and use of Mayflower Marina is subject to our terms and conditions – see our website or ask for a copy from the marina office.

Codes

Welcome to Mayflower Marina

This Visitor Pack incorporates the information that we think you will need during your stay at our marina, including the entry code to our bathrooms and your free WiFi login details.

Now that you are safely moored up, please register at the marina office, which is located on the first floor of the control tower building by the top of the pontoon access bridge. If this is your first visit this season, please complete the enclosed Visitor Registration Card and take it with you to speed up the registration process.

We really want you to enjoy your stay with us so please ask for assistance if we can help in anyway.

Lastly, we are committed to maintaining high standards of facility and customer service. To help us assess whether we are achieving our aims, we would be grateful if you could complete the enclosed feedback form before you leave.

Thank you,

Charles Bush
Managing Director



Environment

In discharging our environmental responsibilities we need to take a partnership approach with our customers.

Please can you do your bit to help by:

- Segregating waste and placing it in the appropriate bin. We have bins for the disposal of general waste, recyclables and hazardous waste on site. Please ask for assistance if needed.
- Helping to save water by using the stop taps fitted at the end of hoses.
- Not discharging blackwater or raw sewage into the marina or anywhere else in Plymouth Sound. For boats with holding tanks fitted we have a sewage pump out facility.
- Mopping up any fuel spills and disposing of any fuel contaminated rags etc. in the bin provided. Please report any fuel or oil spills to the marina office immediately.
- Reducing noise pollution by stopping noisy halyards and keeping music volume down to a sociable level.
- Reducing your speed and checking your wash in sensitive areas, particularly in vicinity of the shoreline habitats of the Tamar Estuary.

For boats arriving from outside the UK, the Channel Islands and Isle of Man we have special waste facilities for international catering waste (ICW). Galley waste and food stuffs purchased outside the UK should not be disposed of in our regular waste bins. Please enquire about our ICW facilities as soon as possible after arrival.

Fire Action

- 1 Raise the alarm.
- 2 Contact the marina office.
- 3 Clear the area of any people, particularly those downwind.
- 4 Leave the area in an orderly manner. If this is not possible because you are trapped on the pontoons, assemble away from the fire (upwind if possible) and marina staff will collect you in our work boat.
- 5 Gather at the assembly point(s). See plan overleaf.

Safety Stations

Safety Stations are positioned at regular intervals on the pontoons. At each station there is a lifebuoy, a throwing line and a fire extinguisher. Fixed and portable rescue ladders are positioned at regular intervals on the pontoons. Please familiarise yourself with the location of our safety equipment – see plan overleaf.



In an emergency please contact the marina office as soon as possible VHF Ch80, or either:
01752 556633
07840 116853



General Information

The marina is open 24/7. We maintain a listening watch on VHF Ch80 call sign 'Mayflower Marina'.

- Dogs**
Dogs are very welcome but must be kept on a lead. If you are a dog owner, we ask that you clear up any "accidents" that may occur on marina premises.
- Fuel & Gas**
The fuel berth is located adjacent to the boat hoist dock and is open 24/7. Note the fuel berth dries at low tide – if in doubt about depth please ask! Please report any fuel or oil spills to the Marina office immediately. It's a condition of sale that you provide your contact details to help us comply with our HMRC obligations. Please note that red diesel is not for road use!
- HM Customs**
Procedures for travelling to the European Union and Northern Ireland as follows: Arriving in the UK see <https://www.gov.uk/guidance/sailing-a-pleasure-craft-that-is-arriving-in-the-uk>
HM Customs Yacht Line 0300 123 2012.
- Keys**
If you leave your vessel and/or vehicle unattended we ask that boat/car keys are left in the marina office.
- Laundry**
Laundry facilities are available 24/7. Tokens and soap powder can be purchased from the marina office.
- Office Facilities**
Office facilities including meeting space, desk space, computer, telephone, photocopying etc. are available. Please enquire in the marina office.
- Refuse & Recycling**
Our bins are located at the bottom of the access bridge and in the boatyard. Please segregate your waste and recycle as much as possible.

If you have international catering waste on board, please contact the office. Further details here: <https://www.gov.uk/government/publications/declaration-of-the-disposal-of-catering-waste-from-international-means-of-transport>
- Weather Information**
This is posted daily within the marina office. Copies are available for you to take away.
- WiFi**
Free access to WiFi throughout the marina site.

For more information about our marina, please ask for a handbook from the marina office or visit our website www.mayflowermarina.co.uk



Marina Key	
A	Assembly Point A
B	Assembly Point B
1	Marina Office
2	Main Entrance
3	Jolly Jacks Restaurant and Bar
4	Launderette
5	Gents Toilets and Showers
6	Disabled Toilet and Shower
7	Ladies Toilets and Showers
8	Superloos Toilets and Showers
9	Lorry Gate
10	Refuse and Recycling
11	Brokerage
12	Pontoon Bin Compound
13	Access Bridge

April - October free dinghy berthing at the Royal William Marina. Please obtain permit from our marina office.

Safety Equipment	
	Portable Rescue Ladder
	Fire Extinguisher
	Emergency Ladder
	Lifebuoy
	Reach & Rescue Pole
	Defibrillator



Unique, Friendly & Fun

A warm welcome awaits in Jolly Jacks, bar, bistro restaurant, where you can kick back, relax and let the world go by.

Situated within the beautiful Mayflower Marina, and overlooking the Royal William Yard, we serve fresh food and drinks every day from 9am to 9pm – from breakfast through to dinner.

☎ 01752 279500 ✉ info@jollyjacksplymouth.com

Getting Out and About

Afloat and ashore, Plymouth and the surrounding areas have much to offer and rather more than we can include here, so please ask in the marina office if you would like advice, information or directions.

A walk into the city centre will take approximately 25 minutes. A public bus service runs from Devonport Hill at the end of Richmond Walk (about a 5 minute walk). Buses run every 5 – 10 minutes. Alternatively, our staff could contact a local taxi company for you. The nearest food shops are about a 10 minute walk away.

Useful Telephone Numbers	
Marina Office (0800 - 1730)	01752 556633
Marina Mobile (1730 - 0800)	07840 116853
HM Coastguard Falmouth	01326 317575
Plymouth VTS (Longroom Port Control) 24 hours	01752 836490
HM Customs Yacht Line	0300 123 2012
National Rail Enquiries	0345 748 4950
Brittany Ferries	0330 159 7000
Plymouth City Bus	01752 662271
Easy Cars	01752 300200
Tourist/Visitor Information	01752 306330
National Marine Aquarium	0844 893 7938
Plymouth Gin Distillery	01752 665292
Plymouth Museums (The Box)	01752 304774
Vue Cinema (Barbican)	0345 308 4620
Theatre Royal	01752 267222
Plymouth Pavillions	01752 936363
Plymouth Life (Leisure) Centre	01752 606900
Ten Pin Bowling (Barbican)	0871 222 3675
Cineworld (cinema)	0330 3334444
Everyman Cinema (Royal William Yard)	01233 555642
On Site at Mayflower Marina	
Eurospars	01752 550550
Jolly Jacks Restaurant	01752 279500
Network Yacht Brokers	01752 605377
PR Systems Marine Electrician	01752 936145
RB Shipwrighting	07914 822956
Ullman Sails	01752 337131
Medical	
NHS Help Enquiries	111
Cumberland Centre (minor injuries)	01752 434400
Derriford Hospital	01752 202082