



2024

Handbook

Meet the Team

We are pleased to welcome you to Mayflower Marina. We are proud of our marina and we really want you to enjoy your stay with us. Please let us know if we can be of assistance to you.



Sarah Lyons
Company Secretary



Angela Rhodes
Office Manager



John Shell
Administrator



Victoria Lester
Administrator



Mike Knowles
Harbour Master



Andy Hilder
Deputy Harbour Master



John Crofts
Boatyard Supervisor



Paul Crofts
Senior Bosun



Kyle Collins
Senior Bosun



Ian Cattrall
Bosun



Ian Morse
Bosun



Andy Mortimer
Bosun



Richard Glanville
Bosun



Sam Hodge
Bosun



Scott Banks
Bosun



Denis McCarthy
Night Bosun

Welcome

Whether you are new to Mayflower Marina, a seasoned veteran or just visiting, can I extend a warm welcome to you and your crew.

I hope you find this handbook to be a useful source of information. May I also steer you towards our website and social media pages, which are regularly updated with information and points of interest throughout the year.

Sailport Plc was incorporated in 1980 by a small group of berth holders who acquired Mayflower Marina out of administration in the late 1970s. It was a bold step for those enthusiastic boat owners who bought shares in the fledgling company!

Today, being independently owned and governed by a small number of shareholding berth holders means we make our own policies and, with no external distractions or drain on our resources, any profits are reinvested in improvements to the marina facilities.

Looking forward, it really matters to us that you enjoy your stay at Mayflower Marina. We will strive to maintain and try to exceed the high standards of service, facility and friendliness that has seen Mayflower Marina win awards in the recent past.

Afloat and ashore, Plymouth and the surrounding areas have much to offer. If you would like information on what you can do and see within the locality, please contact the marina office and we'll do our best to help. We look forward to being of service to you.

Charles Bush Managing Director



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Our contact details

- Mayflower Marina, Richmond Walk, Plymouth, Devon, PL1 4LS
- 01752 556633 (0800 - 1730)
- 07840 116853 (1730 - 0800)
- info@mayflowermarina.co.uk
- www.mayflowermarina.co.uk

Sailport Plc Registered Office: 5th Floor, Salt Quay House, 4 North East Quay, Plymouth, PL4 0BN Registered in England No. 1422153

General Information

To help you navigate your way through these pages we have listed information alphabetically.

Assistance At Your Berth

We are happy to offer you assistance whilst entering or leaving your berth, please call on VHF Channel 80 for this free service.

Car Parking

One free car parking space is offered to berth holders and to visiting boaters who have a boat in the marina. For all other vehicles a period of free parking is permitted and thereafter charges apply as displayed.

Please note that vehicles and their accessories are left at the owner's risk and responsibility. Sailport Plc shall not be responsible for loss or damage arising from any cause whatsoever, unless such loss or damage was caused by, or resulted from our negligence or those for whom we are responsible.

Comments & Suggestions

We are happy to receive comments on your experiences of using our marina or suggestions about ways in which we can improve our standards of service. Clearly we cannot respond to anonymous feedback but please feel free to tell a member of staff, post a note into the suggestion box just outside the marina's reception office, send a letter or email for the attention of Charles Bush.

Contractors

Berth holders may invite any bona fide tradesperson on site for the purposes of repairing or maintaining their boat.

Throughout the day and night, staff undertake frequent safety and security patrols. Outside office hours (1730 - 0800) should you wish to leave or gain entry to the marina by car (through our barrier system), a prior arrangement with the office is advisable. In the event that the office is locked in the evening or during the night, duty staff can always be contacted by radio - call sign 'Mayflower Marina' on VHF Channel 80 or by mobile phone: **07840 116853**.

Please note that Contractors must:

- Complete forms and provide details of their third party liability cover.
- Sign-in at the marina office prior to commencing work and pay the appropriate contractors fee.
- Sign-out after completing the work.
- Hot work, diving, grit/sand blasting and other particularly hazardous or anti-social activities are not to be undertaken without the express written permission of the Duty Manager.

For security reasons we will not issue keys to contractors unless we have received your instructions to do so. Such instructions are renewable on an annual basis.

Disabled Access

We have installed special equipment and facilities to assist your enjoyment of the marina. If further assistance is required please ask and we will do our best to help.

Electric Car Charging

We have 16amp electrical hook-up points for charging electrical vehicles at various locations around the marina's car park. For further information please contact the marina office.

Ferry Service

A ferry service runs between Royal William Yard, Mount Edgcumbe and the Barbican, linking three iconic destinations on the water. No booking is necessary and well behaved dogs are very welcome.

For the ferry timetable and further details. Tel: **01752 253153** or visit: www.plymouthboattrips.co.uk/ferries.

Fishing

Fishing is only permitted aboard your own vessel and on the outside of the breakwater. Casting within the confines of the marina is prohibited.

Flare Disposal

Out of date flares are both dangerous and hazardous to the environment. They must not be disposed of in our waste bins. As a service to our berth holders and to promote good environmental practice we will dispose of some types of old flare for a small donation to the RNLI. We will dispose of flares belonging to visitors or large flares or rocket lines belonging to berth holders for an 'at cost' fee. For more details please enquire in the marina office.

Fuel & Gas

The marina has a comprehensive refuelling facility, which serves diesel and unleaded petrol. The fuel berth is located adjacent to the boat hoist dock and is open 24hrs. The marina maintains stocks of bottled gas for resale. Please enquire at the marina office if you require gas or call us on VHF ch80.

Data Protection (GDPR)

At Mayflower Marina we take your privacy very seriously. We will only use your personal data to administer your account and to provide you with the services you have requested from us. Further details are available in our Privacy Notice on our website.

HM Customs

Following Brexit, arrangements for travelling to/ from the European Union and Northern Ireland have changed. There are new rules to be followed. See here for further details: www.gov.uk/government/collections/custom-rules-for-sailing-your-pleasure-craft-to-from-and-within-uk-waters.

HM Customs Yacht Line **0300 123 2012**.

Jolly Jacks Restaurant & Bar

During your stay we hope you will make use of, and enjoy Jolly Jacks restaurant and bar. Booking is recommended for the restaurant. Tel: **01752 279500**

Key Holding

If your vessel and/or vehicle is to be left unattended for any length of time, it is requested that a set of boat/vehicle keys are left in the marina office.

Laundry

A laundry room is located between the restaurant and the toilet/shower block. The washing and drying machines are token operated. Tokens and soap powder are available from the marina office. The laundry is also home to our 'library'. If you want something to read please take a book. We would appreciate it if you could return the book or replace it with a different one.

Leaving Your Berth?

Unless the marina office has been advised that the berth holder shall be returning, berths left vacant after 1800 hours may be temporarily allocated for visitor use.

Lost Property

Lost property will be held in the marina office with items being recorded in the 'Lost Property Book'. Unclaimed items will be disposed of after a period of three months.

Marina Office

The marina office is staffed continuously from 0800 - 1730 hours daily. Outside these hours the office will be manned except when duty staff are on patrol. Duty staff can be contacted by radio - call sign 'Mayflower Marina' on VHF Ch80 or by mobile phone: **07840 116853**.

Messages

We are happy to receive messages on your behalf. Messages will be delivered as soon as possible to your vessel or in your absence they will be put in the office 'pigeon-holes'.

Pets

If you wish to take your pet to/from the European Union or Northern Ireland, please note that following Brexit arrangements for pet travel have changed. See: www.gov.uk/taking-your-pet-abroad/travelling-to-an-eu-country-or-northern-ireland

Post & Deliveries

We sell books of First & Second class stamps from the marina office. We are happy to receive post on behalf of our customers. Letters will be put in the 'pigeon holes' under the name of the boat. The same applies to small parcels. Whilst we are happy to accept larger items such as sails, outboards, etc on your behalf, we would appreciate advance notice of such delivery and equally prompt collection - our office is only small! Receiving mail and parcels on behalf of customers is done in good faith and we will not accept liability for lost or damaged mail/goods.

Refuse & Recycling

The marina maintains refuse receptacles and comprehensive recycling facilities for customer use. Further details can be found in the Environment section on [page 15](#).

RWM Royal William Yard Marina

Between April and October we have an arrangement in place for our berth holders and visitors to berth dinghies in the RWM for short periods without charge. If you wish to visit the RWM please ask for a dinghy voucher from the Mayflower Marina office.

T&C Terms & Conditions

All use of Mayflower Marina is subject to the marina's Terms & Conditions which are displayed on the company's notice board. Copies of the company's Terms & Conditions are available from the marina office or can be downloaded from: www.mayflowermarina.co.uk.

Toilets & Showers

Mayflower Marina has a number of individual bath/shower rooms. Access to the bathrooms is only possible with a security code. The code is available from the marina office. Alternatively, there are other toilets and showers that are always open.

Trolleys

Trolleys are available from the trolley parks adjacent to the access bridgehead and by the hoist dock. Please be considerate to others and return the trolleys immediately after use. Trolleys are not to be taken off site without authorisation from the marina office.

WiFi

Berth holders have an individual Username and Password to access the marina's WiFi network. Our network will appear as 'Mayflower Resident'. Once you enter the log-in information you should be able to access good quality WiFi almost anywhere on site. Your individual log-in will support up to 10 devices. If you have problems connecting please ask in the marina office. WiFi is available for visiting boaters – please ask for log-in details at the marina office.

Useful Phone Numbers

Mayflower Marina	
Marina Office	01752 556633
Marina Mobile (out of office hours)	07840 116853
Emergency	
Emergency Services	999
HM Coastguard (Falmouth)	01326 317575
Longroom Port Control (24 hours)	01752 836490
Local Police	101
HM Customs & Border Force	
HM Customs Yacht Line	0300 123 2012
HM Customs National Advice Service	0300 200 3700
HM Customs Confidential Hotline	0800 595000
Border Force	01752 689200
Travel	
Tourist Information	01752 306330
National Rail Enquiries	0345 748 4950
Brittany Ferries	0330 159 7000
Cremyll Ferry	01752 822105
Exeter Airport	01392 367433
National Express	0371 781 8181
Medical	
NHS Health Enquiries	111
Cumberland Centre (minor injuries)	01752 434400
Derriford Hospital	01752 202082

Advertisers Directory (on site tenants in box)

Eurospars	p.7	01752 550550
Jolly Jacks	p.7	01752 279500
Network Yacht Brokers	Back cover	01752 605377
PR Systems Marine Electronics	p.17	01752 936145
The Chandlery	p.17	01752 270909
Ullman Sails	p.7	01752 337131
All Marine Engineering Services	p.35	01752 847770
Ancasta (Plymouth) Ltd	p.18	01752 255740
AP Marine Surveys	p.35	07557 145566
Barbican Yacht Agency	p.34	01752 228855
Bay Marine Insurance	p.38	029 2024 5756
BoatshedPlymouth.com	p.38	01752 426106
Elite Marine Services	p.19	07745 864778
Hemisphere Rigging Services	p.38	01752 403574
John Williams Marine Services	p.9	07849 777874
Marine Care	p.35	07532 814202
Marine Electronics Ltd	p.16	01752 936007
Marine Gas Services	p.16	07876 244036
Mount Batten Boat House	p.19	01752 482666
Noonsite	p.34	Online only
Nu Sign Manufacturers	p.16	01752 266599
Ocean Canvas	p.9	01752 609500
Plymouth Battery Centre	p.18	01752 227637
Plymouth Yacht Sales	p.9	07598 295081
Sail Shape	p.9	01726 833731
South West UK Marine Sales	p.19	01803 854242
World Cruising Club	p.43	01983 296060



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Mayflower Marina, Richmond Walk, Plymouth PL1 4LS

General Safety

We treat safety as an issue of utmost importance. Please read the following guidance notes that set out our general procedures.

General

- Take care on the pontoons, particularly at night and in periods of poor weather. Wear appropriate shoes and avoid running.
- Please do not allow children to 'ride' in marina trolleys.
- Ensure that young children and non-swimmers wear lifejackets when on the pontoons.
- Do not leave hazardous or flammable material on the pontoons or in the boatyard.
- Allow water supply to run for approx' 30 seconds before filling water tanks. It is recommended that water is boiled before consumption.
- Report any defective or damaged marina equipment immediately.

Man Overboard

In the event of falling in the water you should shout for assistance and swim to the nearest safety ladder. If you are unable to swim competently, think about using bathing platforms, transom ladders, dinghies or the mooring lines of nearby boats to help you get out. If a crew member should fall into the marina or into the water, use onboard rescue equipment to assist their recovery or assist them to a nearby fixed rescue ladder; if they are a weak swimmer or injured, take a portable rescue ladder to them.

First Aid

Most members of marina staff are trained in first aid. First aid boxes are located in the marina office and in the staff room by the hoist dock. A defibrillator is available for public use. It is located on the ground floor of the marina office. Marina staff are trained in the use of the defibrillator.

Swimming & Diving

Swimming is not permitted within the confines of the marina. Diving operations are only permitted with the written permission of the Company.

Hot Work

Hot work i.e. grinding, welding, burning etc is only permitted with the written permission of the Duty Manager.

Fire Drill

- 1 Raise the alarm.
- 2 Contact the marina office - 01752 556633.
- 3 Clear the area of any people, particularly those downwind.
- 4 Only attempt to fight the fire if it is safe to do so.
- 5 Leave the area in an orderly manner. If this is not possible because you are trapped on the pontoons assemble away from the fire, upwind if possible and marina staff will collect persons with the work boat.
- 6 Gather at the assembly point(s) see Marina Map on pages 22 & 23.

See also pages 22 & 23 for the location of pontoon rescue equipment.

Safety Stations

At strategic locations around the marina we have safety stations. Accommodated at each station is a lifebuoy and throwing line and a fire extinguisher. Rescue ladders are permanently deployed in the water (at least two on each pontoon leg). Portable rescue ladders are also available. Please locate the position of your nearest ladder – you may need it one day!

Electricity

- Please regularly inspect your electrical appliances to ensure they are safe to use.
- Electricity can kill! Disconnect your vessel's power lead at the pontoon outlet end first to avoid a 'live end'.
- Do not open electricity boxes on the pontoons. If you require assistance with your electricity supply please ask!
- Please inspect your power leads regularly for wear and tear.

Fuel Berth

- No smoking or cooking whilst on the fuel berth.
- Mobile telephones are not to be used on the fuel berth.
- Fuel will only be served into appropriate fuel containers.
- Engines must be shut down prior to refuelling.




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Boatyard Operations

Our boat hoist dock is 5m wide and our hoist can lift a maximum of 33 tonnes. The hoist has an integral gantry crane mounted on the top frame. The crane can lift a maximum of 1.0 tonne at 7.5m reach or 1.5 tonnes at 5m reach.

Normal operating hours for the boat hoist are 0800 - 1700 Monday to Thursday and 0800 - 1200 on Fridays. Most of our staff have successfully completed British Marine's courses for operating the boat hoist, the crane and the forklift. Those newer members of staff who have not achieved full competency are in training, under the watchful eye of their more experienced colleagues.

Our boatyard tariff can be found on p.41. To make arrangements to use our boatyard services please contact the marina office.

Contractors

Berth holders may invite any bona fide tradesperson on site for the purposes of repairing or maintaining their boat. However, please note that Contractors must:

Complete forms and provide details of their third party liability cover.

- Sign-in at the marina office prior to commencing work and pay the appropriate contractors fee.
- Sign-out after completing the work.
- Hot work, diving, grit/sand blasting and other particularly hazardous or anti-social activities are not to be undertaken without the express written permission of the Managing Director.

For security reasons we will not issue keys to contractors unless we have received your instructions to do so. Such instructions are renewable on an annual basis. A list of authorised contractors is displayed on our website or available from the marina office.

Boat Transport by Road

The road width along Richmond Walk (our approach road) can be narrow in places due to parked cars. We have a good relationship with nearby residents and with reasonable notice they accommodate our requests to park so as to facilitate the passage of large vehicles.

If you are planning a road delivery or collection please discuss this with us before committing to arrangements with your haulier.

Winter Lay-up

Due to site constraints we first offer our annual berth holders the opportunity to lay-up their vessels ashore during the winter. We start the laying-up programme in late September. Normally we can accommodate about 75 vessels ashore; however, in the event that we are oversubscribed we operate a system whereby if we are unable to accommodate an annual berth holder one year we will prioritise their application for shore storage the next.

The relaunch of vessels laid-up ashore commences in March each year. We launch vessels on a 'last out, first in' basis, again this is due to site constraints. Berth holders will be notified well in advance of their relaunch date.

At the end of the lay-up period it is imperative that your vessel is completely ready for relaunching by the specified date. It is in everyone's interest that your vessel is watertight before relaunching - please check your skin fittings!

Boatyard Safety

- Our staff are highly experienced, please listen to their advice and follow their instructions regarding safety.
- Whilst your boat is ashore do not attempt to move any hull supports e.g. shores, cradles etc without the direct supervision of marina staff.
- Children are not permitted to 'play' in the boatyard and must be closely supervised at all times.
- Electrical leads, or equipment should not be left in such a manner as to pose a 'trip hazard'.
- Customers are reminded of the hazards of working at height above ground on the decks of their boats, on scaffolding or up ladders.
- When using a ladder, please tie off the top of the ladder to the boat to prevent the ladder slipping when in use. Customers are advised to supply their own ladders for accessing their vessels when ashore. The marina will loan ladders provided an inspection form is completed.
- Vehicles should be driven with extreme care in the vicinity of the boatyard. Reversing any towing vehicle must be done with a banksman.
- Hull and keel blasting may only be undertaken with the written consent of the Company and if approved is only to be undertaken by authorised contractors with the requisite third party insurance.
- Vessels stored ashore with masts, furling headsails, spray hoods and dodgers in place, are more at risk in severe weather. For the safety of all boats, owners must reduce windage to an absolute minimum.



Boatyard
speed limit

- 1 Malahide Marina
- 1 Bangor Marina
- 2 Rhu Marina
- 3 Troon Yacht Haven
- 4 Royal Quays Marina
- 5 Whitehaven Marina
- 6 Fleetwood Haven Marina
- 7 Liverpool Marina
- 8 Conwy Marina
- 9 Neyland Yacht Haven
- 10 Penarth Marina
- 11 Upton Marina
- 12 Portishead Marina
- 13 Mylor Yacht Harbour
- 14 Mayflower Marina
- 15 Poole Quay Boat Haven
- 16 Buckler's Hard Yacht Harbour
- 17 Town Quay Marina
- 18 Cowes Yacht Haven
- 19 Royal Clarence Marin
- 20 Emsworth Yacht Harbour
- 21 Birdham Pool Marina
- 22 Dover Marina
- 23 Gillingham Marina
- 24 Farnbridge Yacht Haven
- 25 Tollesbury Marina
- 26 Fox's Marina
- 27 Brundall Bay Marina
- 28 Hull Marina
- 1 VNZ Blankenberge
- 2 VY Nieuwpoort
- 1 Marina Den Oever
- 2 Jachthaven Waterland
- 3 Jachthaven Wetterwille
- 4 Marina Port Zélande
- 5 Jachthaven Biesbosch
- 6 Delta Marina Kortgene
- 1 Dunkerque
- 2 Calais
- 3 Boulogne-sur-mer
- 4 Saint Valery sur Somme
- 5 Dieppe
- 6 Saint Valery en Caux
- 7 Fécamp
- 8 Le Havre Plaisance
- 9 Port-Deauville
- 10 Dives-Cabourg-Houlgate
- 11 Ouistreham/Caen
- 12 Saint-Quay Port d'Armor
- 13 Perros-Guirec
- 14 Roscoff
- 15 Marinas de Brest
- 16 Douarnenez-Tréboul
- 17 Loctudy
- 18 Port la Forêt
- 19 Concarneau
- 20 La Rochelle



Welcome to TransEurope Marinas

TransEurope Marinas is a network of over 75 select marinas in 11 different countries, offering reciprocal berthing benefits for their berth-holders.

A 50% visitors' berthing discount is given for up to 5 days to accredited yachts based in associated marinas.

Visit www.transeuropemarinas.com for Terms & Conditions and a current list of members.



Bienvenue, Welkom, Willkommen



Bienvenue

Mayflower Marina vous souhaite la bienvenue!
C'est avec grand plaisir que nous accueillons les marins français. Nous espérons que votre séjour chez nous sera agréable et que ces petites informations vous seront utiles.

A l'Arrivée

Veillez vous présenter à la capitainerie pour vous inscrire. Tout paiement à l'avance bénéficiera d'un tarif réduit qui ne sera plus applicable ensuite. Nous acceptons les paiements livre sterling et par carte bleue (visa).

La Capitainerie

L'accès à la marina se fait 24h/24. Vous trouverez quelqu'un en permanence à la capitainerie de 8.00 à 17.30. En dehors de ces heures un responsable est toujours présent au bureau sur les pontons ou à la pompe carburant. Pour contacter la marina à toute heure, veuillez appeler sur canal 80 (signe d'appel Mayflower Marina). Le numéro de téléphone de la marina est le: 0044 (0) 1752 556633.

Toilettes et Douches

Les toilettes et douches standard sont toujours ouvertes. Il existe aussi des 'superloos' c'est à dire des salles d'eau individuelles, qui sont fermées à clef.

Branchement électrique sur les pontons. Des prises électriques sont à disposition sur des pontons (220V/16A/3KW) Pour les utiliser, veuillez vous adresser au bureau.

Météo

Les prévisions météo sont affichées chaque jour au bureau. De début mars à fin septembre vous trouverez les prévisions des 5 jours suivants

Taxis

Le centre-ville de Plymouth se trouve à 25 minutes à pied de la marina. Si vous préférez prendre un taxi, nous sommes à votre disposition pour en appeler un.

Si Vous Avez Besoin d'Aide

Nous le demander! Nous sommes là pour vous aider.



Welkom

Welkom in Mayflower Marina

Het is ons een groot genoegen om buitenlandse zeilers te ontvangen. We hopen dan ook dat u een plezierig verblijf bij ons heeft. Om uw verblijf nog aangenamer en gemakkelijker te maken geven we u graag een aantal tips.

Bij aankomst

U kunt zich na aankomst melden bij het havenkantoor om uw boot te registreren. Bij een verblijf van zeven nachten geldt een speciale korting (zeven nachten voor de prijs van vijf). Deze korting geldt alleen bij vooruitbetaling. Wij accepteren ponden en creditcards.

Marina Office (Havenkantoor)

De marina is 24 uur per dag open. Het havenkantoor is tussen 8.00 en 17.30 uur continu bemand. Buiten deze uren wordt het kantoor bemand door de dienstdoende nachtwacht, tenzij deze in de haven zijn controle ronde doet. U kunt te allen tijde contact met ons opnemen via VHF kanaal 80, callsign 'Mayflower Marina', of via telefoon: 0044 (0)1752 556633.

Sanitair

Behalve de standaard douches en toiletten, die permanent geopend zijn, hebben we ook de beschikking over de zogenaamde 'superloos'. Deze individuele badkamers zijn voor onze gasten toegankelijk met een code, die u bij aankomst ontvangt.

Elektriciteit

Elektriciteit (220V/16A/3KW) is op de steigers aanwezig en is bij de prijs inbegrepen. Wilt u hiervan gebruik maken, meldt u dat dan bij het havenkantoor.

Weersverwachting

De weersverwachting is dagelijks in te zien bij het havenkantoor. Gedurende de maanden maart tot en met September is er tevens een meerdaagse verwachting (2 tot 5 dagen) ter beschikking.

Taxi

Het centrum van Plymouth ligt op ongeveer 25 minuten lopen vanaf de marina. Desgewenst bestellen graag een taxi voor u.

Als u hulp nodig heeft

Vraagt u gerust! We zijn er om u te helpen.



Willkommen

Willkommen bei der Mayflower Marina

Es ist uns eine große Freude ausländische Segler zu empfangen. Wir wünschen Ihnen einen angenehmen Aufenthalt bei uns. Um Ihren Besuch noch angenehmer und einfacher zu gestalten, möchten wir Ihnen gerne ein paar Tipps geben.

Bei der Ankunft

Sie können sich bei der Ankunft am Hafengebäude melden um Ihr Boot zu registrieren. Bei einem Aufenthalt von sieben Nächten gibt es einen Sonderrabatt (sieben Nächte zum Preis von fünf). Dieser Rabatt gilt nur im Vorverkauf. Wir akzeptieren GBP und Kreditkarten.

Marina Büro (Hafengebäude)

Die Marina ist 24Std geöffnet. Das Hafengebäude ist von 8.00 bis 17.30 Uhr permanent besetzt. Außerhalb dieser Zeiten ist das Büro durch den Hafeningenieur im Dienst besetzt, es sei denn, er macht seine Runde Kontrolle im Hafen. Sie können uns jederzeit kontaktieren über UKW Kanal 80, Rufzeichen "Mayflower Marina" oder per Telefon: 0044 (0) 1752 556633.

Sanitäranlagen

Neben den Standard-Duschen und Toiletten, die permanent geöffnet sind, haben Sie auch Zugang zu den sogenannten "Baderäumen". Diese einzelnen Bäder sind zugänglich für unsere Gäste mit einem Code, den Sie bei der Ankunft erhalten.

Strom

Elektrizität (220V/16A/3KW) ist auf den Schwimmstegen vorhanden und ist im Preis inbegriffen. Möchten Sie den Landanschluss nutzen, so melden Sie es bitte im Hafengebäude.

Wettervorhersage

Die Wettervorhersage wird täglich im Hafengebäude veröffentlicht. In den Monaten März bis September gibt es auch ein Multi-Tages-Vorhersage (2 bis 5 Tage).

Taxi

Das Stadtzentrum von Plymouth ist etwa 25 Minuten von der Marina entfernt. Wenn Sie möchten, bestellen wir Ihnen gerne ein Taxi.

Wenn Sie Hilfe benötigen

Fragen Sie uns! Wir sind da, um Ihnen zu helfen.



Environment

At Mayflower Marina we are keen to promote good environmental practice. We try to work closely with our employees, our tenants and our berth holders to raise awareness of environmental issues and good practice to help minimise the impact of our collective activities.

- Here's a list of some of the measures we have in place:
- We employ Clean Coast Services to keep the water of the marina free of debris.
 - We have installed solar electric, solar PV and an air source heat pump to help reduced our reliance on mains electricity and gas.
 - We buy '100% Green' electricity.
 - We use HVO diesel in our plant thus reducing greenhouse gas emissions by 90%.
 - We have substantially phased out non-LED light bulbs.
 - We provide comprehensive recycling facilities.
 - We provide facilities for the disposal of most hazardous waste streams arising from boat maintenance.
 - We have put stop taps on our water hoses to help conserve water.
 - We collect anti-fouling washings in an interceptor tank beneath our hoist dock.
 - We have spill kits available and procedures in place to contain and clean up after a spill.
 - We have a portable sewage pump to empty onboard holding tanks.
 - We have facilities for the disposal of international catering waste. Please ask for assistance.
 - We will properly dispose of time expired flares.

- To help safeguard the marine environment we ask that you follow advice from The Green Blue:
- **Overboard is out** - never allow rubbish to go overboard.
 - **Recycle if you can** - please recycle everyday waste in the marina's recycling facilities.
 - **Check your engine for leaks** - Ensure oil and fuel do not enter the water. Install a bilge filter and mop up any spills.
 - **Please don't flush in the marina** - use the shore-side toilets and showers, unless your boat has a holding tank fitted. Navigate carefully around wildlife - to minimise the risk of disturbance that can disrupt feeding, breeding or resting patterns.
 - **Clean Green** - use low phosphate, environmentally friendly cleaning products.
 - **Clean up hazardous waste** - safely dispose of hazardous waste arising from maintenance activities in the marina's hazardous waste bins.
 - **Save water** - use the stop taps at the end of marina hoses to save water when washing.



Plymouth Sound and Tamar Estuaries Marine Protected Area

The Plymouth Sound and Tamar Estuaries Marine Protected Area (MPA) encompasses a number of National and International designations that recognise the importance and value of habitats and species within the area.

It is the responsibility of competent authorities to ensure that activities within the MPA do not adversely impact on the features of the site.

Not all features lie beneath the waves or below a boat's hull. Intertidal mudflats and sandflats are home to incredibly rich in faunal communities (animals that burrow into the substrate) that provide rich feeding grounds to wading bird populations, including avocets and little egrets. The saltmarshes within the estuaries are nationally important again providing an important habitat for birds.

You do not have to go far into the depths to find a myriad of species inhabiting the reefs and seagrass meadows. The latter are a vital resource as they produce oxygen, absorb carbon dioxide and provide shelter for juvenile fish. The reefs, especially those along the deep-water channel at Firestone Bay are home to diverse communities of sponges, hydroids and anemones.

More information is available on the website: www.Plymouth-MPA.uk



The Green Blue is a joint initiative between the Royal Yachting Association and British Marine. For more environmental best practice advice please visit www.thegreenblue.org.uk





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Sailport Plc Shares

Mayflower Marina is probably unique in that it is owned by a number of shareholders of whom the vast majority are berth holders. The benefits of being a shareholder are outlined below.

Share ownership

In today's market with a shortage of marina berths and escalating marina fees a fact of life, shareholding represents an opportunity to reduce the cost of marina use and to have a say in how your marina is run.

Facts about shares

There is no open market for shares in Sailport Plc, hence the current market value is one determined by negotiation between a willing buyer and a willing seller. On written request we will inform you of the maximum consideration as advised to us that has been paid for one share during the preceding twelve months. That consideration however provides little guidance to the value of a share in Sailport Plc and you should seek independent legal and financial advice before making an offer to buy or sell a share in the Company.

Since the Company was formed in 1980 the shareholders who berth at the Marina have enjoyed an allowance, offset against berthing fees payable, which has been set annually by the Directors after taking account of the Company's overall financial and trading position. The Tax and VAT implication of such an allowance is as follows:

Tax

HMRC, having made a detailed review of the situation, take the approach that if there is a net 'cost' to the company of providing reduced berthing rates to shareholders then there may be a tax liability under the current tax legislation. We have therefore agreed a formula with them such that a tax liability can be avoided when calculating the share allowance. That calculation is, however, dependent upon many variables, some of which inevitably have to be a prediction (since the shareholder allowance has to be set in advance and on best available information rather than established fact) but to date no tax liability has arisen.

VAT

As long as there is no change in the VAT legislation or the approach adopted by HMRC, shareholders who berth at the Marina will also benefit from reduced VAT, resulting from the deduction of the share allowance from the normal berthing fees, payable. As long as there is a net charge for berthing, the Directors are advised that the VAT is payable on the net sum chargeable. The VAT saving thus also increases the return from the investment.

Subject to the Memorandum and Articles of Association of Sailport Plc, Shareholders may be afforded the following special privileges:

- 1 An entitlement to enter into a berthing agreement annually by the Company. The Company must receive written notification of a shareholder's berthing requirements by 20th December each year.
- 2 An entitlement to a reduction in berthing fees. Please note:
 - i.) In the year of purchase of shares, such a reduction only applies if the shareholders allowance has not already been used in that financial year by the seller of the shares.
 - ii.) The shareholder allowance can only be applied to reduce the berthing fees to £nil: the reduction cannot generate a credit against other costs.
- 3 An entitlement to beneficial rates for the use of the boat hoist owned by the Company, as determined by the Directors from time to time.
- 4 An entitlement to a discount on gas oil purchased for their vessel, as determined by the Directors from time to time.

Share ownership - Benefits for 2024 / 2025 (Share Allowance - example based on an annual berth for a 10m boat)

	Non-Shareholder (Full rate)	1 Share	4 Shares
10m	£4516.67	£4516.67	£4516.67
Allowance	Nil	£558.33	£2233.33
Total Net	£4516.67	£3958.33	£2283.33
VAT @ 20%	£903.33	£791.67	£456.67
Total Cost	£5420.00	£4750.00	£2740.00
Charge per meter	£542.00	£475.00	£274.00
Return inc VAT @ 20%	-	£670.00	£2680.00

Hoisting Charges

Currently a 12.5% reduction is available on hoisting charges for each share held (up to a maximum of 50% reduction). Applying this to our example of a 10m boat this means:

	Non-Shareholder (Full rate)	1 Share	4 Shares
Lift out to yard or relaunch	£195.00	£170.63	£97.50

For information about the share allowance, boat hoisting discounts or details of persons wishing to buy or sell shares, please contact:

The Company Secretary
Tel: (01752) 556633
E-mail: companysecretary@mayflowermarina.co.uk

Disclaimer

The value of shares can fall as well as rise. The allowance against berthing can fall as well as rise. Any information relating to past performance is not a guide to future performance. Share prices may go down as well as up and you may not get back the original amount invested.



Mayflower Marina Map

Mayflower Marina Waypoint
50°21.8'N 04°10.0'W

Our Contact Details

- Mayflower Marina, Richmond Walk, Plymouth, Devon, PL1 4LS
- 01752 556633 (0800 - 1730)
- 07840 116853 (1730 - 0800)
- info@mayflowermarina.co.uk
- www.mayflowermarina.co.uk

Marina Key

- A** Assembly Point A
- B** Assembly Point B
- 1** Marina Office
- 2** Chandlery
- 3** Main Entrance
- 4** Jolly Jacks Restaurant and Bar
- 5** Launderette
- 6** Gents Toilets and Showers
- 7** Disabled Toilet and Shower
- 8** Ladies Toilets and Showers
- 9** Superloos Toilets and Showers
- 10** Lorry Gate
- 11** Refuse and Recycling
- 12** Brokerage
- 13** Pontoon Bin Compound
- 14** Access Bridge

Safety Equipment

- Portable Rescue Ladder
- Fire Extinguisher
- Emergency Ladder
- Lifebuoy
- Defibrillator



April – October free dinghy berthing at the Royal William Marina. Please obtain permit from our marina office.

Pilotage Information

As you enter Plymouth Sound by either the east or west passage past the breakwater, you will see the city as a mile and a half panorama directly to your north. There are marinas on the east side and Mayflower Marina is to the west of Plymouth.

Your approach can be made either via The Bridge or by following the Drake Channel. The shorter route is through The Bridge, which although well lit is fairly narrow and should only be considered in favourable conditions. It is considered advisable to motor through The Bridge due to strong tidal flows. To the east and west of The Bridge there are underwater obstructions.

Plymouth is a naval port under the control of the King's Harbour Master. At all times ships and small craft are to obey the International Rules for the Prevention of Collision at Sea 1972 and the Dockyard Port of Plymouth Order 1999. Vessels less than 20m in length shall avoid impeding vessels constrained to the main channel and all craft are to reduce speed as required to avoid damage and inconvenience to persons or property. Follow the navigation channel through the narrows, around Devil's Point. Mayflower Marina will appear on your starboard side at the intersection with Stonehouse Creek. In daylight the distinctive residential development of apartments with white verandas provide instant recognition.

The marina is protected by a heavy displacement concrete floating breakwater and the entrance to the pontoons is either via the Southern end for pontoons A, B, C, D, E, & F or via the Northern end for pontoons G, H, J, K & L. The pontoons are numbered so that even numbers are port side to!

VHF

The marina maintains a listening watch on VHF channel 80 at all times, call sign 'Mayflower Marina'.

Longroom Port Control

Shipping movements are controlled by Longroom. They can be contacted by VHF radio on channels 13 & 14 – call sign 'Longroom Port Control' or alternatively their telephone number is 01752 836490. The daily shipping movements can be viewed on: www.royalnavy.mod.uk/khm/plymouth/shipping-movements

Notice to Mariners

Local Notices to Mariners are kept in a file for berth holder perusal. Alternatively, log onto www.royalnavy.mod.uk/khm/plymouth/local-notice. There is also a very useful section under the Using the Port for Recreation heading where there is a link to the Plymouth Small Craft User Guide which is helpful for boaters who are new to the area.

Charts for Plymouth Sound

Admiralty Chart	No. 30
Stanford Chart	No. 1967
Imray Chart	No. C14

Mayflower Marina Waypoint
50°21.8'N 04°10.0'W

Weather Information

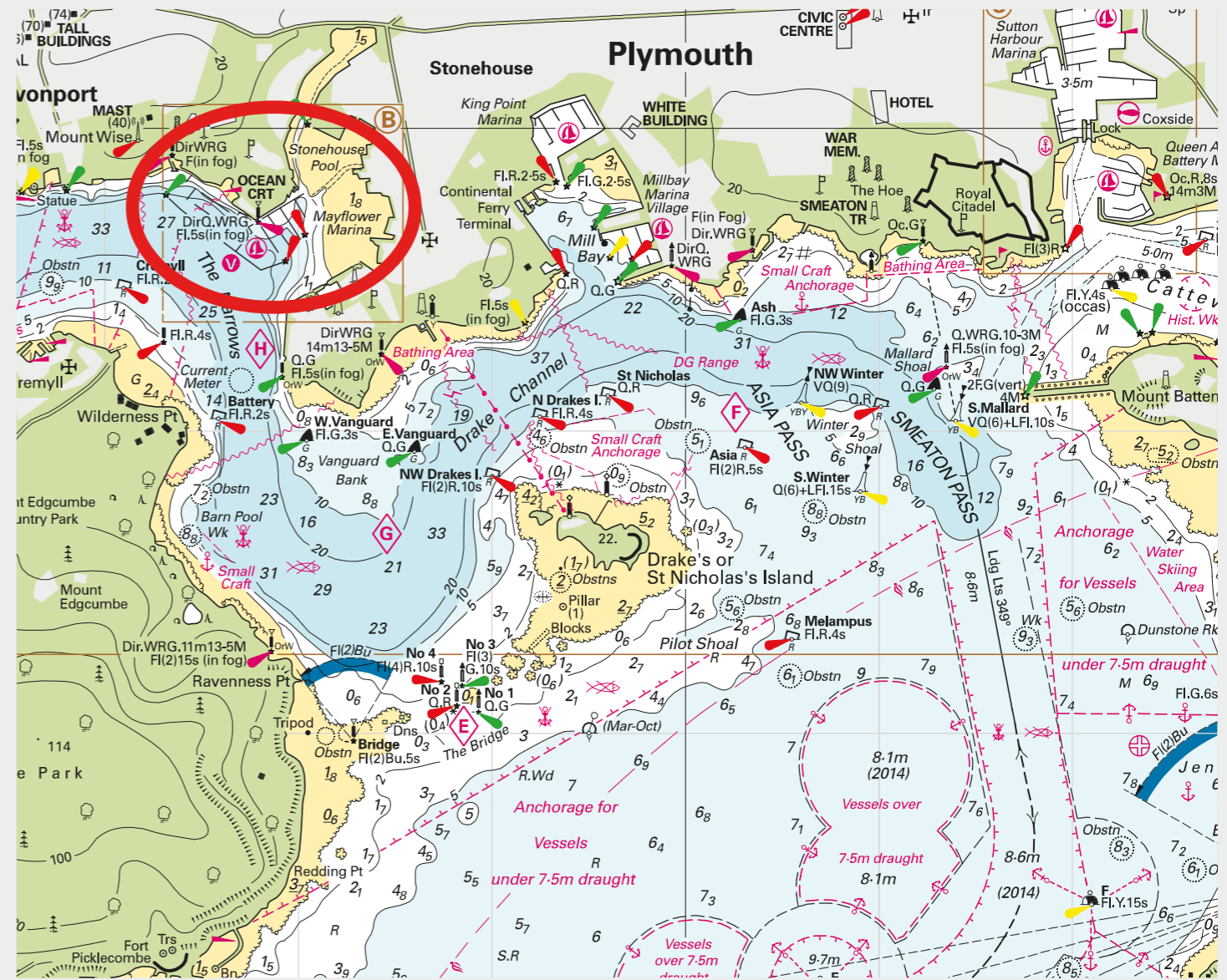
The shipping forecast for the sea areas Portland, Plymouth and Lundy are displayed daily. Local inshore weather reports and synoptic charts are available as handouts from the marina office.

Weather bulletins for shipping are broadcast daily on BBC Radio 4 at the following times:

- 0048 and 0520 (long wave and FM)
- 1201 and 1754 (normally long wave only)

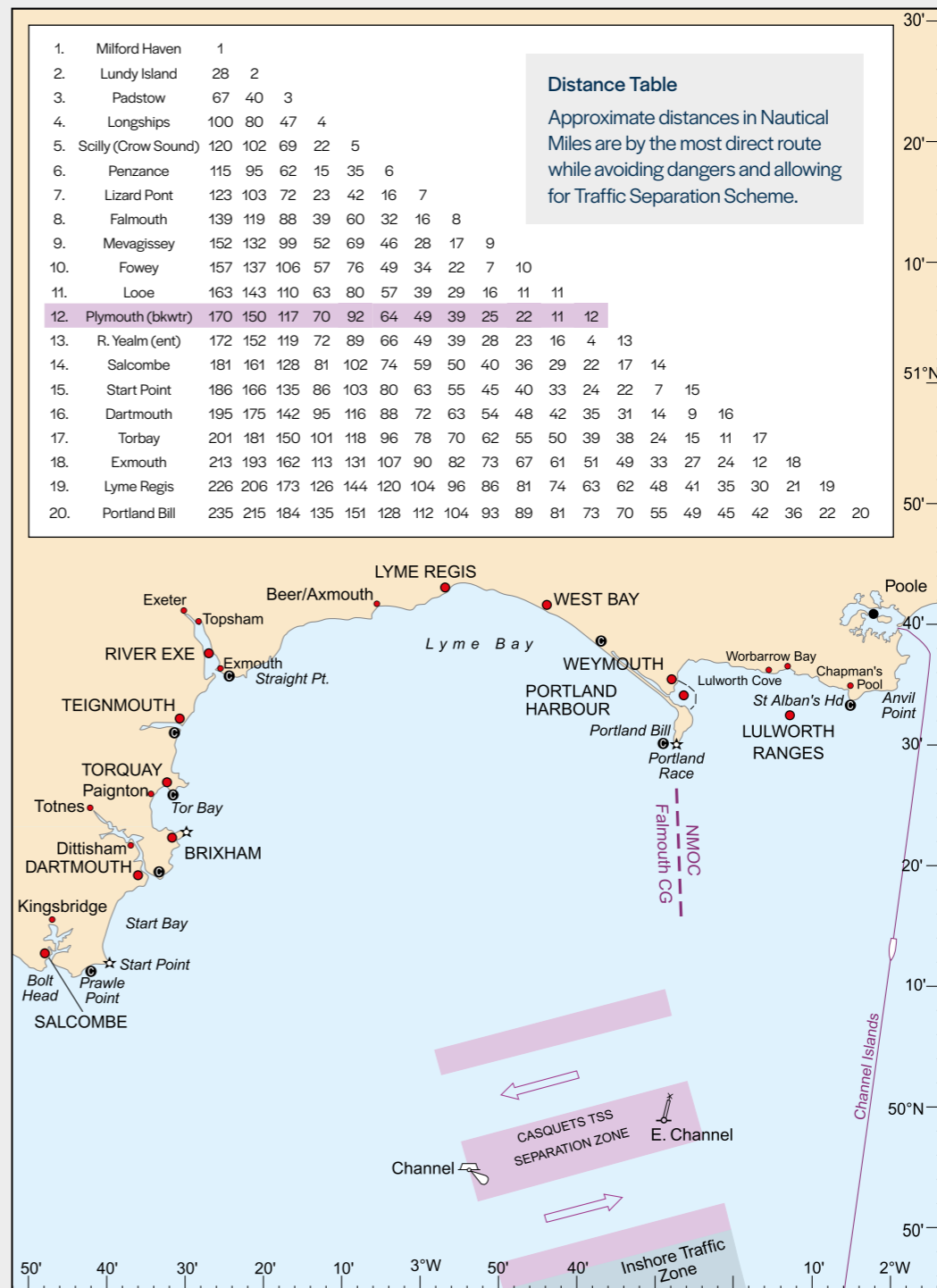
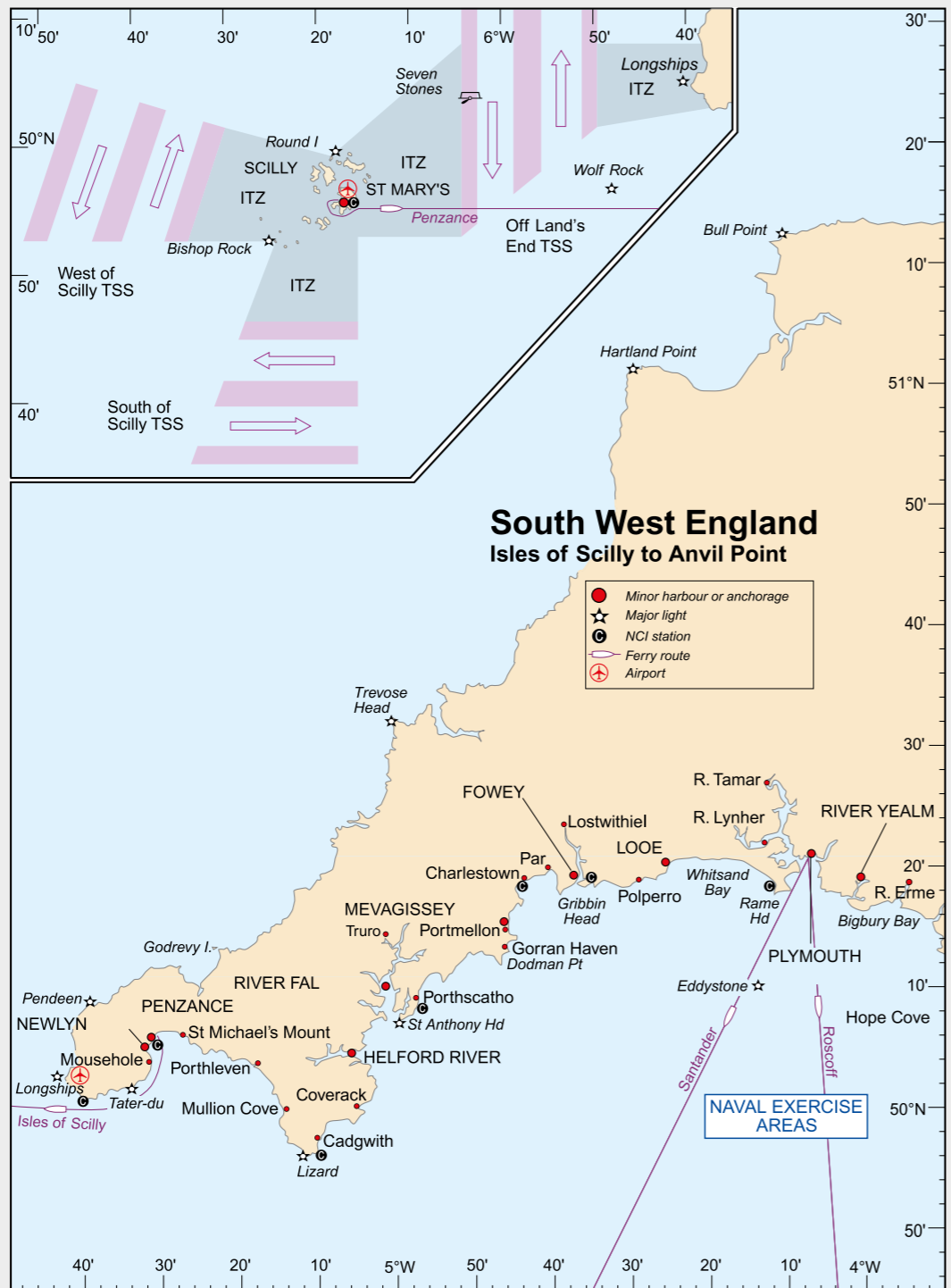
Falmouth Coastguard transmits inshore weather forecasts and gale warnings routinely over VHF radio. The announcement is made on Ch16 and for the Plymouth/Rame Head area the broadcast will be transmitted on Ch64 at the following local clock times 0110, 0410, 0710, 1010, 1310, 1610, 1910, 2210.

Approaches to Mayflower Marina



Reproduced from Imray chart C14 with permission of Imray Laurie Norie & Wilson Ltd. This material has been reproduced from Imray Yachting Chart C14, Plymouth Harbour & Rivers, by permission of the Controller, His Majesty's Stationary Office, and the Hydrographic Office (www.ukho.gov.uk). © British Crown Copyright. All rights reserved. NOT TO BE USED FOR NAVIGATION.

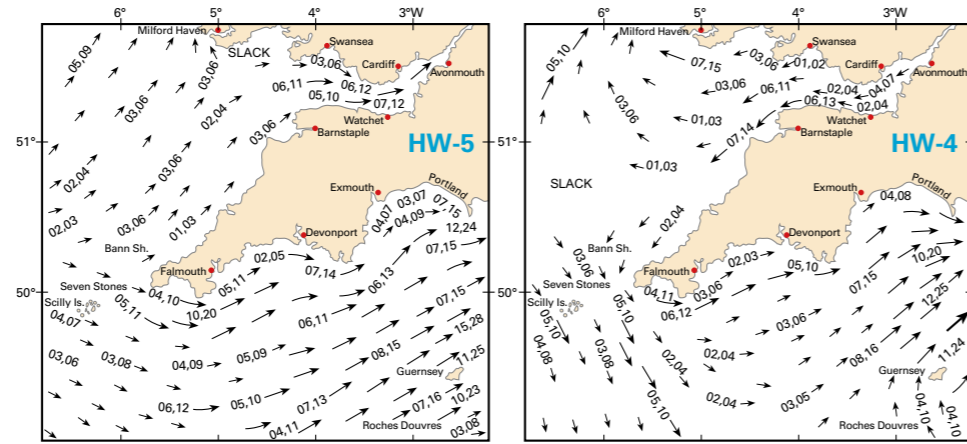
South West Cruising Area



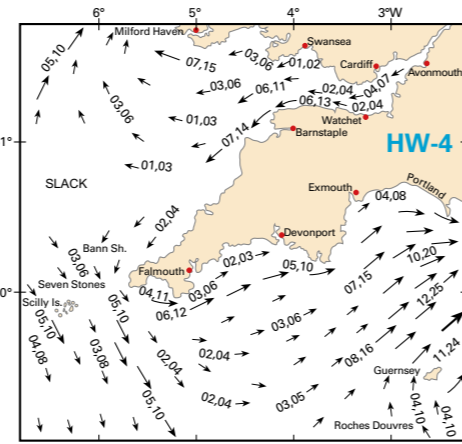
- ### Useful Information
- Falmouth Coastguard - 01326 317575
- Falmouth Coastguard weather forecasts VHF frequencies announced on Ch16 prior to each broadcast.
- Full maritime safety information broadcast at 0710 and 1910
 - New inshore forecasts and gale warnings are at 0110 and 1310
 - Repetition of broadcasts are at 0410, 1010, 1610 and 2210
- ### National Coastwatch Institution - Local Weather Observations
- 📡 **NCI - Nr Salcombe**
Prawle Point - 01548 511259
VHF ch65 Callsign
Prawle Point NCI
 - 📡 **NCI - Nr Plymouth**
Rame Head - 01752 823706
VHF ch65 Callsign
Rame Head NCI
 - 📡 **NCI - Nr Fowey**
Polruan - 01726 870291
VHF ch65 Callsign
Rame Head NCI
 - 📡 **NCI - Nr Falmouth**
Porthscatho - 01872 580180
VHF ch65 Callsign
Porthscatho NCI
 - 📡 **NCI - Nr Lizard**
bass Point - 01326 290212
VHF ch65 Callsign
Bass Point NCI

Tidal Streams

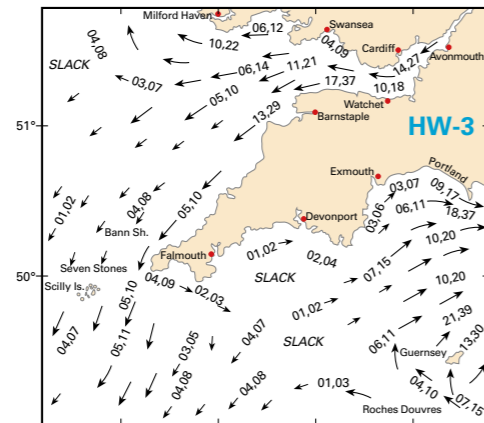
All times refer to GMT



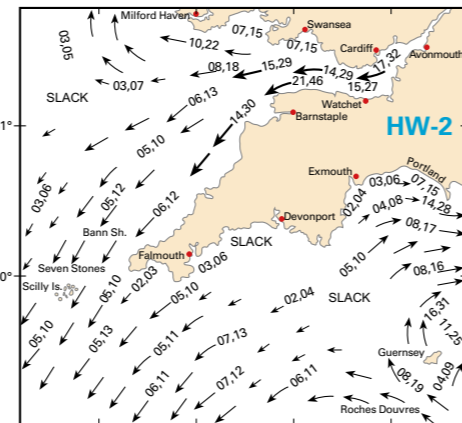
5 hours before HW Dover (0040 after HW Plymouth)



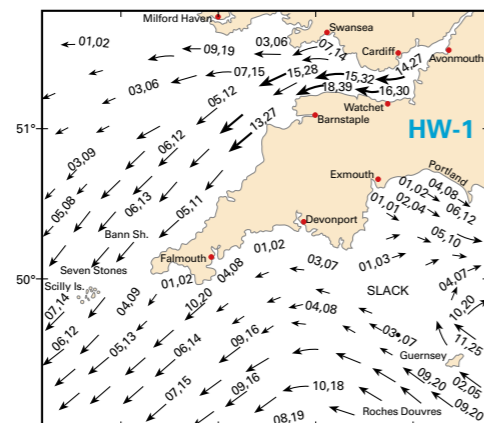
4 hours before HW Dover (0140 after HW Plymouth)



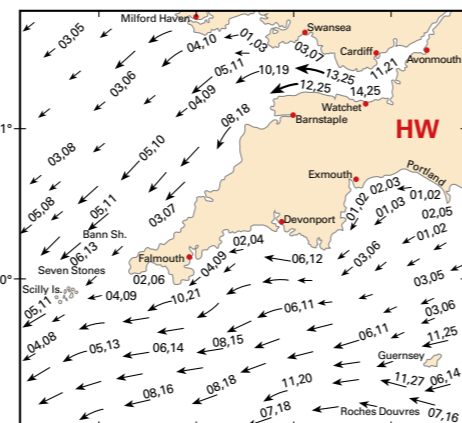
3 hours before HW Dover (0240 after HW Plymouth)



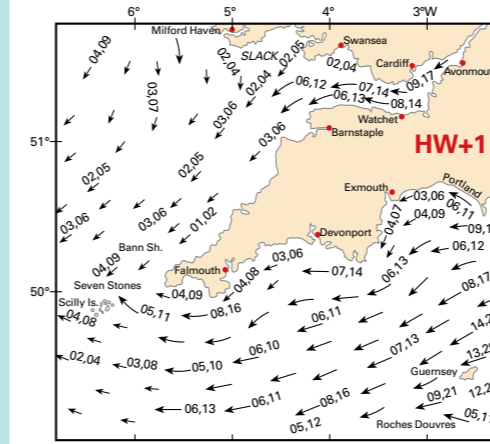
2 hours before HW Dover (0340 after HW Plymouth)



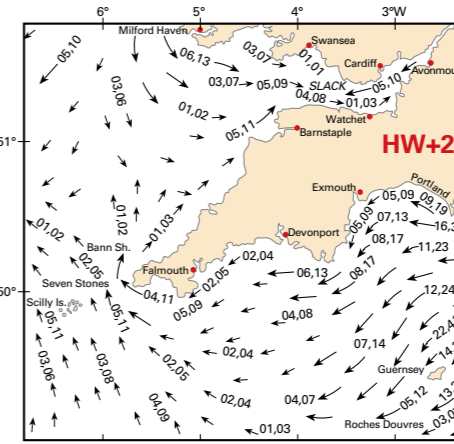
1 hours before HW Dover (0440 after HW Plymouth)



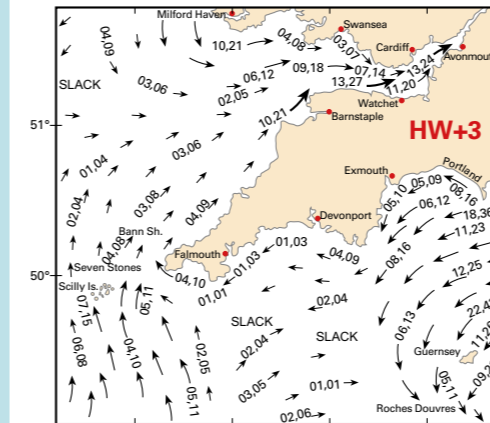
HW Dover (0540 after HW Plymouth)



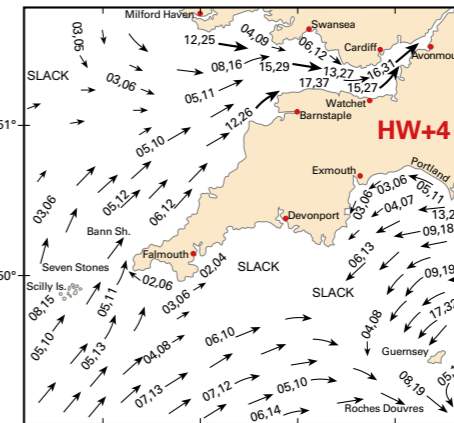
1 hour after HW Dover (0545 before HW Plymouth)



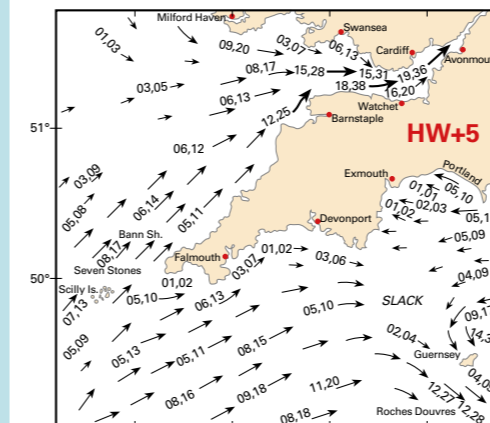
2 hours after HW Dover (0445 before HW Plymouth)



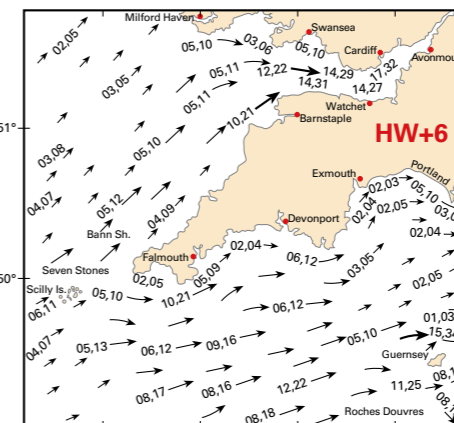
3 hours after HW Dover (0345 before HW Plymouth)



4 hours after HW Dover (0245 before HW Plymouth)



5 hours after HW Dover (0145 before HW Plymouth)



6 hours after HW Dover (0045 before HW Plymouth)

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Tidal Streams

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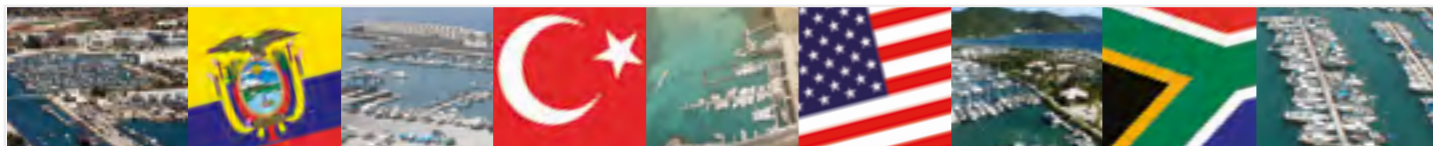
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Eurospars Riggers & Mast Manufacturers

01752 550550
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GRP Services

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Prices inc. VAT at 20% and are valid from 1st April 2024 until 31st March 2025

Contract term	£ per metre
Annual	£542
11 months	£516
10 months	£489
9 months	£458
8 months	£427
7 months	£395
6 months	£358
5 months	£320

*Vessels of 13.5m LOA or over incur a surcharge of 5%.

Quote

Tariff Notes:

- The basis for calculation is Length Overall or LOA, to the nearest 0.1m (including bowsprit, davits etc). We reserve the right to measure all boats.
- Minimum chargeable length 5.0m.
- Multihulls LOA x 1.5 for any contract berthing term and for visitor berthing during June, July & August.
- Payment by standing order is offered on all contracts of 6 months or longer. This service will attract a surcharge of between 0% and 5% of the contract value.
- Visitors must depart by 1500 hours on their day of departure.
- Maximum short stay permitted is 4 hours thereafter daily visitors rates apply.
- Tenders (up to 2.75m LOA) moored away from main vessel £400 per annum, subject to availability.
- It is a requirement that all vessels using Mayflower Marina maintain third party (including public liability and where relevant, employer's liability) liability cover to a sum of not less than £5,000,000.
- All berthing is subject to availability and the marina's terms and conditions - copies available upon request or www.mayflowermarina.co.uk.

Visitor berthing tariff	£ per metre LOA
Daily	£4.50 inc. electricity
7 nights for the price of 5 (only available if paid in advance)	£22.50 inc. electricity
Monthly (only available if paid in advance)	£73.00
30 days flexible berthing (subject to availability, please ask for details)	£81.00
Landing fee (maximum 4 hours) Under 15m	£6 per hour
Landing fee (maximum 4 hours) Over 15m	£10 per hour

* Visitor fees are due in advance

Water and Electricity charges

Water - Free of charge, but for environmental reasons please try not to waste water.

Electricity - Unless stated, none of our berthing options include the provision of electricity. Otherwise connection to shore power is **only** offered via a metered tariff. The tariff (units recharged at cost plus service charge) will be displayed on the noticeboard in the marina office and may change mid-season.

Electricity Notes:

- Customers requiring metered electricity must either provide their own metered lead or borrow a metered lead from the marina office against a deposit of £130 (which will be refunded provided the lead is returned in good condition). Berth holders using metered electricity must arrange to have their meters read prior to leaving their berth and on their return before reconnecting to shore power. In practice, an email to the office with a photo of the meter reading attached will suffice!
- The unit rate for electricity and service charge shall be displayed on the marina office noticeboard.
- Most of the marina's electrical sockets are rated at 16A.
- Due to the marine environment the **reliability of supply cannot be guaranteed**. Owners with onboard freezers should ensure that the contents are covered under their insurance policy.

Boatyard & Services Tariff

All prices inc. VAT at 20% and are valid until 31st March 2025
Minimum chargeable length 5.0m

Service description - all services are subject to booking and availability	Rate	Unit
Hoisting to 33 tonnes (to/from boatyard or transport)	£19.50	Per metre
Lift and hold in slings for 1 hour (inc. DIY wash June, July & August). Overstay £6.40/m/hour	£13.10	Per metre
Lift and hold over the low tide period and relaunch	£19.50	Per metre
Lift from water and hold overnight in slings (1700ish - 0800ish) and relaunch	£23.75	Per metre
Weekend in the slings (subject to availability - please ask for details)	£33.60	Per metre
Move in boatyard inc. blocking and/or cradle set up	£13.10	Per metre
Hull wash by marina staff (multihull surcharge £1.00 / m)	£5.25	Per metre
Hire of pressure washer for DIY wash	£4.20	Per metre
Hire of crane (1.5T max lift) or forklift and operative	£81.50	Per 30 min
Towing within marina/ Towing elsewhere (boat and one crew only)	£38.00 / £113.00	Per tow/30min
Yard labour (0800 - 1730) / Emergency call out (1730 - 0800)	£31.50 / £90.00	Per 30 min & per person
Sewage or blackwater pump out for berth holders / for non berth holders	£13.50 / £27.00	Per 80 litres

Boatyard storage

Berth holder April to November inclusive - Free of charge	FOC	
Berth holder December to March - first 2 weeks free, then price per week. Note - Free period does not apply if ashore before 1st December	£3.15	Per metre
Visitor storage - price per week, subject to availability	£12.75	Per m / week

Cradle hire, blocking etc

4 leg (standard) cradle hire first two weeks free, thereafter	£28.00	Per week
6 leg (large boat) cradle hire first two weeks free, thereafter	£42.00	Per week
4 leg (standard) cradle hire for entire winter period	£345.00	Per winter
6 leg (large boat) cradle hire for entire winter period	£490.00	Per winter
Cradle storage per annum or part thereof (berth holders only) including annual inspection charge	£130.00	Per annum
Blocking and/or, erect, adjust and dismantle cradle before and after use (50% discount for bilge keel)	£5.00	Per metre
Hire of Acrow or boat stand. First 2 weeks free then price per stand	£3.00	Per week
Hire of Acrow or boat prop. First 2 weeks free then price per prop	£1.50	Per week

Visitor service bundles (less 10% during July & August)

Option 1 - Lift, wash, cradle / blocks / props, 1 week ashore, relaunch	£61.75	Per metre
Option 2 - As option 1 but with 2 weeks ashore	£74.50	Per metre
Option 3 - As option 1 but with 3 weeks ashore	£87.25	Per metre
Option 4 - As option 1 but with 4 weeks ashore	£100.00	Per metre

Boatyard Offers

Marina sling wash offer (please ask for details)
June, July & August

10% off visitor service bundles
July & August

Mayflower Marina Operating Policies

1 Berthing Contract Cancellation Refund & Credit Policy

In many UK marinas, the policy of binding contracts is rigorously enforced and berth holders wishing or needing to change their plans mid contract cannot expect either a refund or a credit. At Mayflower Marina, however, we understand that very occasionally our berth holders may need to amend their berthing plans and accordingly the Company is willing to offer the following:

- (a) For refund - the Company shall process a refund as follows:
 - i.) Notice in writing must be received at the marina office stating the required termination date or, if no date is stated, this will be taken as the date the notice is received.
- ii.) A recalculation of fees due shall be made for the revised berthing period, being the period from the commencement of the original licence period to the termination date set out above, at the appropriate tariff rate for that revised period. (For Shareholders the minimum period is six months and the appropriate rate of allowance)
- iii.) A contract cancellation fee equivalent to one month's berthing fee shall be charged. The cancellation fee will be waived in respect of the Company's shareholders and also where a licence is the subject of a transfer to another owner.
- iv.) Provided that the Owner has removed the vessel and all other of his property and effects from the Marina, the Company will deduct or refund from the fees payable or paid by the Owner a sum equal to the excess over the recalculated fees and less the contract cancellation fee.
- v.) Failure to ensure removal of the vessel and all other property and effects by the termination date may result in short term visitor charges being raised for each day or part day thereafter that such items remain on the Marina premises.

(b) For berthing credit (Applicable to non shareholders only) the Company will offer a credit as follows:

- i.) One month's notice in writing must be received at the marina office.

- ii.) A recalculation of fees due shall be made for berthing to the end of the notice period at the appropriate tariff rate in the same manner as set out above but without a contract cancellation fee.
- iii.) The unexpired portion of the fee will be held on the Owner's account up to the end of the following berthing year. Please note that the berthing year is 1st April - 31st March.
- iv.) If the Owner's licence is not renewed for the following berthing year the contract cancellation fee will become payable and deducted from the credit balance.
- v.) Failure to ensure removal of the vessel and all other property and effects by the termination date may result in short term visitor charges being raised for each day or part day such items remain on the Marina premises after that date.

2 Transfer of Licence

In the event of the sale of a vessel, the former Owner may request that the Company transfer his berthing licence to the new Owner of the vessel. The Company shall be under no obligation to consent to such transfer and may refuse such consent in its absolute discretion. However, such consent shall in any event not be granted unless the following requirements are met:

- a) The former Owner must request, in writing, a transfer of his berthing licence.
- b) The new Owner must submit a completed application form to the Company which is acceptable to the Company.
- c) The new Owner will be charged at the pro rata annual rate current at the time of assignment. This recalculation is subject to the minimum licence period obligation of six months in the case of the Company's Shareholders.
- d) The former owner shall be entitled to a refund equivalent to the pro rata fees charged to the new owner.

3 Cruising Credit

If a vessel with an annual berthing contract is absent from the marina for a continuous period of 30 days during the months of June, July and August, the Company will allow a cruising credit of 90% of the annual fees paid pro rata for the period of absence.

For berth holders with contracts of 6 – 11 months in duration, the cruising credit allowance for the qualifying period is 50%. The offer of a cruising credit is subject to the following conditions:

- a) The Owner must give prior written notification of the period of absence.
- b) A cruising credit may only be offset against subsequent berthing fees. In the event that no such berthing fees are payable, any credit balance shall be forfeited.
- c) The cruising credit shall only be valid until 31st August of the berthing year following the period of absence.
- d) The cruising credit shall have no cash value and is not transferable.

4 'Introduce a friend commission'

Mayflower Marina will pay commission to any berth holder who introduces a new contract customer. We will pay commission to the value of 5% of the new customer's berthing contract, subject to the following:

- a) The new customer must be someone who is not already on our database.
- b) We must receive written confirmation of introduction before the new customer signs their contract.
- c) Commission will be paid after payment for the total value of the new contract is received.
- d) The commission payment will only be made against the first berthing contract within the current berthing year.

All the above policies may be amended from time to time. Such amendments will become effective on being displayed on the Company's public notice board. The above policies may be withdrawn at any time and nothing in the above policies shall constitute a waiver of the Company's rights under the Company's Terms & Conditions of Marina Use.



06 June to 09 June 2024

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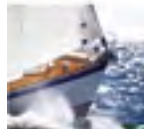
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